Ordering & Shipping:

Orders can be placed by calling our sales department or by utilizing our web site.

Phone Orders

When calling in an order please have the item code or description ready, Purchase order # if applicable, and date delivery is needed. Please notify us if you require orders to be shipped complete or allow backorder on out of stock items. JL Marine Systems, Inc. will automatically ship any backordered items as soon as they are available. Once orders are placed a copy of the sales order is automatically sent to your e-mail address for verification.

Web Site Orders

Using the website to place an order is fast, convenient, available 24/7, offers instant inventory availability, and the ability to track shipments.

Setting up a Web account

First determine if the account was set up by phone or through the website.

By Phone-

1. *No password-* Go to www.power-pole.com, click the login button, enter E-mail or account code; we will email a temporary password, repeat the login using the temporary password, and follow the instructions to create your permanent password.

By Website-

2. *Have password-* Go to www.power-pole.com, click the login button, enter E-mail or account code, password, then place your order.

3. *Forgot your password*, enter your email address, answer the secret question and the password will be sent via e-mail.

Should you have any questions please call customer service (813)689-9932.

Shipping

Fed Ex ground is our default shipping method. Larger orders maybe be shipped freight Provided an item has sufficient stock orders placed by 12:00PM EST ship the same day; orders place after 12:00pm EST will be shipped the following day.